

PNE EXHIBITOR INFORMATION TECHNOLOGY SERVICES ORDER FORM

Order form must be received a minimum of 7 calendar days in advance of the events first move-in day.

For further inquiries on IT services, please contact the PNE IT Department by phone at 604-251-7771 or by email at helpdesk@pne.ca.

Please complete form and forward to:

helpdesk@pne.ca • Fax: 604-251-7768

Pacific National Exhibition

Attn: IT Department

2901 E Hastings St Vancouver, BC V5K 5J1

EXHIBITOR'S CONTACT INFORMATION

Event name		Event date (mm/dd/yy)	Exhibitor booth #
Company name		Booth name (on signage)	
Contact name		Title	
Address		Suite #	City
Province/State		Postal code/Zip code	Country
Phone (required)	Mobile	Fax	
Email (required)		Website	
Alternate contact name		Alternate contact phone	

INFORMATION TECHNOLOGY Prices effective November 1, 2015 and subject to change without notice.

IMPORTANT: To qualify for the Discount Rate, Internet Service Orders MUST be received fourteen (14) business days in advance of the event's first move-in day. Orders received after the fourteen day cut-off, will be charged at the Standard rate and service delivery cannot be guaranteed.

INTERNET SERVICES	Discount rate	Standard rate
<input type="checkbox"/> Basic internet service - DHCP hardwired line - each	\$ 300	\$ 400
<input type="checkbox"/> Premium internet service - Static public IP Address hardwired line** - each	\$ 600	\$ 800
<input type="checkbox"/> Basic WiFi service - each	Complimentary	
<input type="checkbox"/> Customized WiFi service - each	TBD - CALL FOR QUOTE	
<input type="checkbox"/> Customized network service - each	TBD - CALL FOR QUOTE	

TELECOMMUNICATION SERVICES	Discount rate	Standard rate
<input type="checkbox"/> Basic Telephone - direct dial hardwired line - each	\$ 150	\$ 190
<input type="checkbox"/> Payment processing data line - analogue hardwired line - each <i>For fax machine, modems, credit card authorization system (hardware not provided)</i>	\$ 170	\$ 210
<input type="checkbox"/> Long distance charges will apply - minimum		TBD
<input type="checkbox"/> ISDN Line - each <i>For radio broadcast. SPID will be provided</i>	\$ 400	\$ 530

Internet Service Notes:

- Prices for Internet service do not include technical support.
- You will receive one (1) concurrent IP connection with each Internet service line ordered.
- Customer's computer must be equipped with an Ethernet card.
- Service may not be available to all areas of the PNE.
- The customer is responsible for providing and configuring all equipment for networking computers or relocating connection within their space and the safekeeping of such equipment.

**Static Public IP Address Notes:

- The static public IP address can be used for Internet or data access outside the PNE firewall.
- The customer is responsible for configuring, securing, and maintaining their own computers, routers/switches/hubs, and equipment used to provision any public or private service.
- PNE reserves the right to limit the number of static IP addresses per client.

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Internal use only (To be completed by PNE I.T. Department)	
Customized Service – Description of Setup:	
Internal use only (To be completed by PNE I.T. Department)	
Event / Project Code:	Budget Code:
Information Technology Terms and Conditions	
<ol style="list-style-type: none"> 1. The exhibitor assumes all responsibility for any and all damages or loss to equipment or materials supplied to the exhibitor by PNE and agrees to pay the full cost of repairs if said equipment or materials, the exhibitor agrees to pay PNE the replacement cost of equipment or materials. 2. Equipment and material furnished by PNE for this service order shall remain the property of PNE. 3. Customer shall not, and shall not permit any of its users or third parties to: <ol style="list-style-type: none"> a) disclose private communications without permission to parties other than the intended recipient, or the disclosure of the confidential information; b) restrict or inhibit any other user from using and enjoying the Internet; c) post or transmit any information or software that contains any unlawful, threatening, abusive, libelous, defamatory, obscene, pornographic, or profane information of any kind, including without limitation any transmissions constituting or encouraging conduct that would constitute a criminal offense, give rise to civil liability, or otherwise violate any local, provincial, state, national or international law, including without limitation, export control laws and regulations; d) post or transmit any information or software that contains a virus, worm, cancelbot or other harmful component; e) upload, post, publish, transmit, reproduce, or distribute in any way, information, software, or other material obtained through the internet which is protected by copyright or other proprietary right or derivative works with respect thereto, without obtaining permission of the copyright owner or right holder; or f) abuse or fraudulently use the internet in any way specifically set forth above. 4. Limitation of Liability <ol style="list-style-type: none"> a) Customer understands that Customer and its users may access the Internet through the service. Customer understands further that neither PNE nor its Internet Service Provider (ISP) operate or control the Internet in any way, and that all merchandise, information and services offered or made available or accessible by third parties. b) Customer assumes total responsibility and risk for Customer and its users’ use of the service and the Internet. Neither PNE nor its ISP makes any express or implied warranties; representations or endorsements whatsoever (including without limitation warranties of title or non-infringement, or the implied warranties of merchantability or fitness for a particular purpose) with regard to any merchandise, information or service provided through the Internet, and neither PNE nor its ISP shall be liable for any cost or damage arising either directly or indirectly from any such transaction. It is solely Customer and its users’ responsibility to evaluate the accuracy, completeness and usefulness of all opinions, advice, services and other information and the quality and merchantability of all merchandise provided on the Internet generally. c) Customer understands further that the Internet contains unedited materials, some of which are sexually explicit or may be offensive to some people. Customer and its users access such materials at their own risk. PNE and its ISP have no control over and accept no responsibility whatsoever for such materials. d) The service is provided on an “as is” and “as available” basis without warranties of any kind, either express or implied, including but not limited to warranties of title non-infringement or implied warranties merchantability of fitness for a particular purpose. No advice or information given by PNE or its ISP or their affiliates or their contractors or their respective employees shall create a warranty. Neither PNE nor its ISP warrants that the service will be uninterrupted or error free or that any information, software or other material accessible on the Internet is free of viruses, worms, cancelbot or other harmful components. e) Under no circumstances shall PNE or its ISP or their affiliates or contractors be liable for any direct, indirect, incidental, special punitive or consequential damages that result in any way from Customer or its users’ use of or inability to use the service or to access the Internet or any part thereof, or Customer or its users’ reliance on or use of information, services or merchandise provided on or through the service, or that result from mistakes, omissions, interruptions, deletion of files, errors, defects, delays in operation, or transmission, or any failure of performance. f) Without in any manner limiting the express limitations contained in this section, neither PNE nor its ISP shall be liable to Customer or its users or any other parties for any: <ol style="list-style-type: none"> i) Act or omission of a telecommunications carrier whose facilities are used in establishing connections; ii) Disclosure of private communications to parties other than the intended recipient, or the disclosure of confidential information; iii) Restriction or inhibition imposed by a third party; iv) Posting, transmittal or receipt of any unlawful, threatening, abusive, libelous, defamatory, obscene, pornographic, or profane information of any kind, including without limitation any transmissions constituting or encouraging conduct that would constitute a criminal offense, give rise to civil liability, or otherwise violate any local, provincial, state, national or international law, including without limitation, export control laws and regulations; v) Posting or transmittal of any information or software that contains a virus, worm, cancelbot or other harmful component; vi) Uploading, downloading, posting, publishing, transmittal, reproducing, or distributing in any way, of information, software or other material obtained through the Internet which is protected by copyright or other proprietary right or derivative works with respect thereto; vii) Infringement of patents or other proprietary rights; or viii) Abuse or fraudulent use of the Internet in any way not specifically set forth above. 	