



Your TWO complimentary tickets to the PNE WINTER FAIR 2023

Dear valued neighbour of the PNE,

We are pleased to offer your household **TWO complimentary admission passes** to the **2023 PNE Winter Fair**, that you can use once each, on the **day/s of your choice from the VALID list of dates below**:

VALID days of use:

Friday, December 8	Saturday, December 9
Thursday, December 14	Friday, December 15
Sunday, December 17	Monday, December 18
Tuesday, December 19	Wednesday, December 20

EXCLUDED days:

Saturday, December 16
Thursday, December 21
Friday, December 22
Saturday, December 23

THIS LETTER IS NOT YOUR TICKET. The following unique, single-use Promo Code must be redeemed online OR in-person, for your two tickets: [promo code]

You can find instructions on how to **redeem your tickets online OR in-person** below and on the next page. **Please DO NOT LOSE THIS LETTER. You cannot redeem your tickets without it.**

HOW TO REDEEM ONLINE

1. Visit www.ticketleader.ca and select PROMO CODE from the top right Menu.
2. Enter your Promotional Code from above and press 'Go'.
3. Scroll down to the date you want to attend and next to it select 'Find Tickets'
4. Next to the relevant age group, press '+' to how many tickets you want, up to 2 total.
5. Click 'Add to Cart'.
6. Click 'Checkout'.
7. You will then be prompted to log in to your account OR make an account if you are new to TicketLeader.
8. Once logged in, click to agree to the Ticket Purchase terms and conditions, then 'Place your Order'.

You're done! You will receive an email with a link to your mobile tickets. Check your Junk/Spam folders if they have not arrived in 10 minutes. If you need a printable PDF, please phone TicketLeader on 604-252-3700, AFTER you have completed your online order.



HOW TO REDEEM IN PERSON

WHEN: November 15, November 16 and November 17 between 3pm – 7pm;
or November 18 and November 19 between 11am – 3pm.

WHERE: TicketLeader Box Office, on the southwest corner of the Pacific Coliseum. 100 Renfrew Street.

Please present ALL THREE of the following items when coming in-person to redeem your tickets: This letter; proof of current address (e.g. a recent utility bill. Photo ID is not accepted as proof of address); and Photo ID.

If you cannot make these dates/hours, have a family member, friend, or neighbour redeem for you. Provide them with the above documents AND a note stating you give them permission to pick up on your behalf.

IF YOUR ADDRESS HAS MULTIPLE SUITES BUT YOU ONLY RECEIVED ONE LETTER – the tenants who did not receive a letter will need to present proof of address (e.g. recent utility bill) and photo ID, to receive an additional letter. You can do this at the box office on the days/times above or by emailing communityengagement@pne.ca.

PNE WINTER FAIR

- Holiday Lights, Food, Skating, Ice Bumper Cars, Shows, Shopping, PNE Holiday Express, and more!
- Find out more at www.pne.ca/winter-fair
- December 8-9, 14-23
- 4pm to 10pm

Find out more about our Neighbourhood Ticket Program and read our Frequently Asked Questions by visiting pne.ca/neighbourhood-tickets or scanning the QR code.

如需阅读简体中文版信件，请访问pne.ca/neighbourhood-tickets或扫描此二维码。

想閱讀本函的繁體中文版，請瀏覽pne.ca/neighbourhood-tickets或掃描二維碼。

ਇਹ ਚਿੱਠੀ ਪੰਜਾਬੀ ਵਿਚ ਪੜ੍ਹਨ ਲਈ pne.ca/neighbourhood-tickets 'ਤੇ ਜਾਓ ਜਾਂ ਕਿਉਂ ਆਰ ਕੋਡ ਸਕੈਨ ਕਰੋ।

